

Be in the Know

KEEPING RESIDENTS INFORMED + INVOLVED



Virginia Beach EMS is in the exploratory process of introducing a compassionate billing program.

On Dec. 10, Virginia Beach City Council approved a resolution to move forward with preparations for a compassionate EMS billing program through the 2025-26 fiscal year budget process. Preparations include a public education campaign to ensure residents are accurately informed about the program.

Virginia Beach EMS is the only locality in Hampton Roads that does not conduct EMS billing. Municipalities billing for emergency medical services is the norm – not the exception. Preparations conducted for EMS compassionate billing will not be binding unless formally approved by City Council when it is voted on in mid-May 2025. Read more to learn about the basics of compassionate billing, the feasibility study conducted and next steps.

[EMS Compassionate Billing](#)



The Ripple Effect: Fourth Quarter 2024 Update on the Flood Protection Program and a Stormwater Overview

The departments of Public Works and Budget Management Services delivered a report to City Council on Dec. 3 covering the progress on flood protection projects, a financing update and details on a possible utility fee increase. City Council may consider utility increases to cover the shortfall and will hear more on the needs to fund stormwater operations when it meets in March.

[Learn More](#)



Be on the Lookout: How and Why Missing Person Alerts are Shared with the Public

Learn about the different kinds of alerts that are recognized statewide for missing persons, starting with AMBER Alerts.

[Read More](#)



Virginia Beach Homeless Persons' Memorial Service to be Dec. 18

Join the City and our partners to commemorate those who have died while homeless.

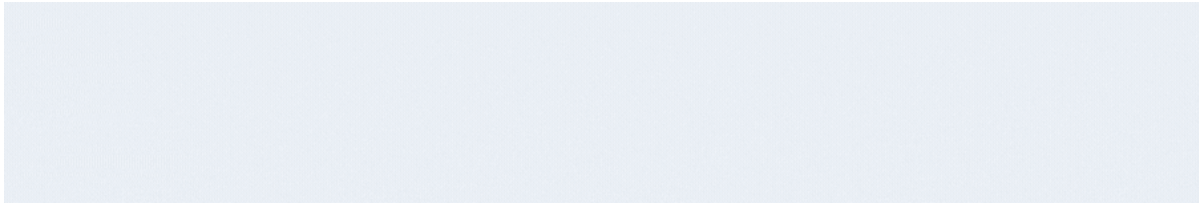
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Decades of Devotion: 74 City Employees Awarded for Service Milestones

The City of Virginia Beach annually honors the extraordinary commitment of employees who reach service milestones of 30, 35, 40, 45 and 55 years. This year, 74 devoted employees were celebrated at the 54th Service Awards ceremony on Dec. 5. Ruby Christian, who began working for the City in 1969, was recognized for the longest-ever service milestone — 55 years. The total tenure of the 74 City employees honored this year adds up to 2,475 years of service. Congratulations to all the honorees!

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